Case 2:15-cv-03724-RK Document 1 Filed 07/06/15 Page 1 of 9

JS 44 (Rev. 12/12)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS ROBERT SMITH			DEFENDANTS iYOGI, INC.				
			Trodi, inc.				
	of First Listed Plaintiff PHILADELPH	IIA	County of Residence	County of Residence of First Listed Defendant			
(EXCEPT IN U.S. PLAINTIFF CASES)			NOTE:	(IN U.S. PLAINTIFF CASES OF	ONLY) CASES, USE THE LOCATION OF CVED.		
(c) Attorneys (Firm Name,	Address, and Telephone Number)		Attorneys (If Known)	THE TRACT OF LAND INVOL	VED.		
30 EAST BUTLER P	IEL, KIMMEL & SILVERMAN, P.C. KE, AMBLER, PA 19002						
PHONE: (215) 540-88	888 EX1. 116						
II. BASIS OF JURISDICTION (Place an "X" in One Box Only) III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff							
U.S. Government Plaintiff	□ 3 Federal Question (U.S. Government Not a Party)		(For Diversity Cases Only) P	TF DEF ☐ 1 Incorporated or Pr of Business In T	and One Box for Defendant) PTF DEF incipal Place		
U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Ite		Citizen of Another State	2 Incorporated and F of Business In A			
		(Citizen or Subject of a Foreign Country	3 Foreign Nation	□ 6 □ 6		
IV. NATURE OF SUIT	(Place an "X" in One Box Only) TORTS	4-2-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	FORFEITURE/PENALTY	BANKRUPTCY	OTHER CTATUTES		
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY	onal Injury - tuct Liability th Care/ maceutical mal Injury uct Liability stos Personal y Product tility LL PROPERTY I Fraud n In Lending r Personal etty Damage etty Damage etty Damage ict Liability RPETITIONS Corpus: n Detainee ons to Vacate med n Penalty I damus & Other Rights In Condition Detainee -	CABOR CABO	422 Appeal 28 USC 158 423 Withdrawal	OTHER STATUTES □ 375 False Claims Act □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes		
V. ORIGIN (Place an "X" in One Box Only) □ 1 Original Proceeding State Court							
	Cite the U.S. Civil Statute under whi		(speci	(h)			
VI. CAUSE OF ACTION	47 U.S.C. § 227 et seq. Brief description of cause:	529 S440	(Do not the jarisaictional status	es uniess uiversuy).			
VII. REQUESTED IN COMPLAINT:	TELEPHONE CONSUMER PROT. CHECK IF THIS IS A CLASS UNDER RULE 23, F.R.Cv.P.		DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint: ⊠Yes □ No		
VIII. RELATED CASE IF ANY	(See instructions): JUDGE		1	DOCKET NUMBER	-		
DATE 07/06/2015	SIGNATURI	E OF ATTORNEY	OF RECORD				
FOR OFFICE USE ONLY		-//	/				
RECEIPT # AM	IOUNT APPLY	ING IFP	JUDGE	MAG. JUD	OGE		

Case 2:15-cv-03724-RK Document 1 Filed 07/06/15 Page 2 of 9 UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

and the specific section of th			
Address of Plaintiff: 2818 A Welsh Road, Philadelphia,	PA 19152		
Address of Defendant: 291 Broadway, Suite 803, New Yor	ck, NY 10007		
Place of Accident, Incident or Transaction:			
(Use Reverse Side For	Additional Space)		
Does this civil action involve a nongovernmental corporate party with any parent corporation	and any publicly held corporation owning 10% or more of its stock?		
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Yes□ No 🛱		
Does this case involve multidistrict litigation possibilities?	Yes□ No		
RELATED CASE, IF ANY:			
Case Number:Judge	Date Terminated:		
Civil cases are deemed related when yes is answered to any of the following questions:			
1. Is this case related to property included in an earlier numbered suit pending or within one y	year previously terminated action in this court?		
	Yes□ No፟፟፟፟		
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	suit pending or within one year previously terminated		
deten in this vourt.	Yes□ No Ž I		
3. Does this case involve the validity or infringement of a patent already in suit or any earlier	numbered case pending or within one year previously		
terminated action in this court?	Yes□ No. 🛣		
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil right	CI 11 - 1 - 10 - 10		
t. Is this ease a second of successive habeas corpus, social security appeal, or pro-sectivit rigin			
	Yes□ No△		
CIVIL: (Place 🗸 in one category only)			
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:		
1. Indemnity Contract, Marine Contract, and All Other Contracts	1. Insurance Contract and Other Contracts		
2. □ FELA	2. □ Airplane Personal Injury		
3. □ Jones Act-Personal Injury	3. □ Assault, Defamation		
4. □ Antitrust	4. □ Marine Personal Injury		
5. Patent	5. □ Motor Vehicle Personal Injury		
6. Labor-Management Relations	6. □ Other Personal Injury (Please specify)		
7. Civil Rights	7. □ Products Liability		
8. Habeas Corpus	8. □ Products Liability — Asbestos		
9. □ Securities Act(s) Cases	9. □ All other Diversity Cases		
10. □ Social Security Review Cases	(Please specify)		
11. X All other Federal Question Cases (Please specify) 47 U.S.C. § 227 et seq.			
A DOMESTIC AND A STATE OF THE S			
ARBITRATION CERT (Gheck Appropriate C I, CRAIG THOR KIMMEL , counsel of record do hereby certi	ategory)		
□ Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and			
\$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought.			
DATE: 07-06-15	E7100		
Attorney-at-Law	57100 Attorney I.D.#		
NOTE: A trial de novo will be a trial by jury only if the			
I certify that, to my knowledge, the within case is not related to any case now pending or	within one year previously terminated action in this court		
except as noted above.			
DATE: <u>07-06-15</u>	57100		
Attorney-at-Law	Attorney I.D.#		

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

Telephone	FAX Number	E-Mail Address				
215-540-8888 x 116	877-788-2864	kimmel@creditlaw.c	com			
Date	Attorney-at-law	Attorney for				
07-06-15		Plaintiff, Robert Sr	nith			
	1/1	- S-C		,		
f) Standard Management –	Cases that do not fall into a	any one of the other tracks.	()		
(e) Special Management – C commonly referred to as the court. (See reverse simanagement cases.)	Cases that do not fall into trace complex and that need special of this form for a detailed	cial or intense management by	()		
(d) Asbestos – Cases involvi exposure to asbestos.	ng claims for personal inju	ry or property damage from	()		
(c) Arbitration – Cases requi	ired to be designated for art	pitration under Local Civil Rule 53.2	. (Y	()		
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.						
(a) Habeas Corpus – Cases l	orought under 28 U.S.C. § 2	2241 through § 2255.	()		
SELECT ONE OF THE FO	OLLOWING CASE MAN	AGEMENT TRACKS:				
In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.						
iYOGI, INC.	:	NO.				
ROBERT SMITH v_{\cdot}						

(Civ. 660) 10/02

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

ROBERT SMITH,	
Plaintiff)
***) Case No.:
v. iYOGI, INC.,) COMPLAINT AND DEMAND FOR) JURY TRIAL
Defendant) (Telephone Consumer Protection) Act)

COMPLAINT

ROBERT SMITH ("Plaintiff"), by and through his attorneys, KIMMEL & SILVERMAN, P.C., alleges the following against iYOGI, INC. ("Defendant"):

INTRODUCTION

1. Plaintiff's Complaint is based on the Telephone Consumer Protection Act, 47 U.S.C. §227 et seq. ("TCPA").

JURISDICTION AND VENUE

2. Jurisdiction of this court arises pursuant to 28 U.S.C. §1331 which grants this court original jurisdiction of all civil actions arising under the laws of the United States. See Mims v. Arrow Fin. Services, LLC, 132 S. Ct. 740, 747, 181 L. Ed. 2d 881 (2012).

- 3. Defendant regularly conducts business in the Commonwealth of Pennsylvania and as such, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. §1391(b)(2).

PARTIES

- 5. Plaintiff is a natural person residing in Philadelphia, Pennsylvania 19152.
 - 6. Plaintiff is a "person" as that term is defined by 47 U.S.C. § 153(39).
- 7. Defendant is an international remote technical support company with its North American headquarters located at 291 Broadway, Suite 803, New York, New York 10007.
- 8. Defendant is a "person" as that term is defined by 47 U.S.C. §153(39).
- 9. At all times relevant and material hereto, Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

- 10. Plaintiff has a cellular telephone number that he has had for more than one year.
 - 11. Plaintiff has only used this number as a cellular telephone number.
 - 12. The phone number has been assigned to a cellular telephone service

for which Plaintiff incurs a charge for incoming calls.

- 13. On or about June 1, 2015, Defendant began to contact Plaintiff by calling him on his cellular telephone from the following phone number: (800) 237-3901. The undersigned has since confirmed that this phone number belongs to Defendant.
- 14. Plaintiff knows it is Defendant calling because he has spoken to a male caller who has identified himself as a representative of Defendant, as well as its telephone number appears on his caller id.
- 15. Defendant's purported reason for the June 1st phone call was to assist Plaintiff with his computer.
 - 16. Plaintiff does not own a computer.
- 17. During the June 1st telephone conversation with Defendant, Plaintiff expressly revoked his consent for Defendant to continue calling him.
- 18. This revocation was heard and acknowledged by Defendant as Defendant stated that it would take Plaintiff's phone number off the calling list.
- 19. However, Defendant ignored this revocation and never updated its calling list, proceeding to make six (6) additional calls to Plaintiff's cellular telephone between June 2, 2015 and June 4, 2015.
- 20. The six (6) additional calls made to Plaintiff's cellular phone between June 2, 2015 and June 4, 2015 were made using an artificial or prerecorded voice

requesting that Plaintiff "Press 1 for tech support."

- 21. When contacting Plaintiff on her cellular telephone, Defendant used an automatic telephone dialing system.
- 22. These additional phone calls were not made for "emergency purposes."
- 23. Since June 4, 2015, Plaintiff has been blocking calls from Defendant's number.

DEFENDANT VIOLATED THE TELEPHONE CONSUMER PROTECTION ACT

COUNT I

- 24. Section 227(b)(3)(A) of the TCPA authorizes a private cause of action for a person or entity to bring in an appropriate court of that state "an action based on a violation of this subsection or the regulations prescribed under this subsection to enjoin such violation."
- 25. Section 227(b)(3)(B), of the Act authorizes a private cause of action for a person or entity to bring in an appropriate court of that state "an action to recover for actual monetary loss from such a violation, or to receive \$500 in damages for each such violation, whichever is greater."
- 26. Section 227(b)(1)(A)(iii) of the TCPA makes it unlawful for any person within the United States to make any call without the prior express consent of the recipient and that is not for emergency purposes, using an automatic

telephone dialing system or an artificial prerecorded voice to a telephone number assigned to a cellular telephone service.

- 27. Defendant initiated multiple automated telephone calls to Plaintiff's cellular telephone.
- 28. Defendant initiated these automated calls to Plaintiff using an automatic telephone dialing system.
 - 29. Defendant's calls to Plaintiff were not made for emergency purposes.
- 30. Defendant's calls to Plaintiff, in and after June 2015, were not made with Plaintiff's prior express consent.
- 31. Defendant's acts as described above were done with malicious, intentional, willful, reckless, wanton and negligent disregard for Plaintiff's rights under the law and with the purpose of harassing Plaintiff.
- 32. The acts and/or omissions of Defendant were done unfairly, unlawfully, intentionally, deceptively and fraudulently and absent bona fide error, lawful right, legal defense, legal justification or legal excuse.
- 33. As a result of the above violations of the TCPA, Plaintiff has suffered the losses and damages as set forth above entitling Plaintiff to an award of statutory, actual and trebles damages..

WHEREFORE, Plaintiff, ROBERT SMITH, respectfully prays for a judgment as follows:

- a. All actual damages suffered pursuant to 47 U.S.C. §227(b)(3)(A);
- b. Statutory damages of \$500.00 per violative telephone call pursuant to 47 U.S.C. §227(b)(3)(B);
- c. Treble damages of \$1,500 per violative telephone call pursuant to 47 U.S.C. §227(b)(3);
- d. Injunctive relief pursuant to 47 U.S.C. §227(b)(3); and
- e. Any other relief deemed appropriate by this Honorable Court.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, ROBERT SMITH, demands a jury trial in this case.

By

RESPECTFULLY SUBMITTED,

Date: July 3, 2015

Craig Thor Kimmel, Esquire Attorney ID No. 2790038 Kimmel & Silverman, P.C. 30 E. Butler Pike

Ambler, PA 19002 Phone: (215) 540-8888 Fax: (877) 788-2864

Email: kimmel@creditlaw.com